



# SERVICEMASTER RESTORE CAN HELP YOUR POLICYHOLDERS GET BACK IN BUSINESS.

As we are all adjusting to the new normal of the COVID-19 pandemic, we want you to know that we're here for you 24/7/365. We have developed comprehensive COVID-19 protocols for all disaster types to ensure we keep your policyholders and their properties safe.



**VISIT OUR WEBSITE FOR MORE  
INFORMATION ON COVID-19.**

We are currently offering three types of COVID-19 cleaning to commercial facilities. All of our cleaning and disinfection services use registered products from the EPA's list N to the exact manufacturer specifications including mixing, dwell time, and application.

#### **PREVENTATIVE CLEANING**

Preventative Cleaning is for facilities with no known contamination seeking to maintain a safe and sanitary environment for customers and employees.

#### **DECONTAMINATION SERVICE**

Decontamination Cleaning is for facilities with possible or confirmed exposure to COVID-19.

#### **REOPENING CLEANING**

Reopening Cleaning is for businesses scheduling to reopen and return to regular operations.



#### **Our disinfection services include:**

Wearing appropriate PPE as determined by the most up-to-date CDC guidelines and taking your privacy into consideration when it comes to donning and doffing PPE.



Using EPA registered and approved products from the EPA's List N, which specifically meet the criteria for use against SARS-CoV-2, the virus that causes COVID-19.



Cleaning before disinfecting, a step that is required for true disinfection. We apply specific cleaning techniques to reduce reapplication of soil on surfaces.



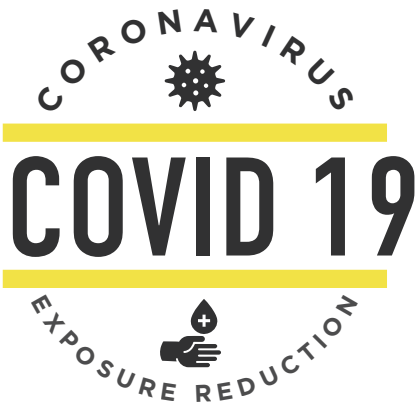
Disinfecting after a proper cleaning. We always apply the disinfectant following the product label protocol, including selecting the equipment to apply the product and leaving the surface wet for the required dwell time for the disinfection to be effective as specified by the EPA registered label.



Cleaning up discarded materials and single-use PPE, sealing our soiled materials for proper disposal.



[albuquerque.servicemaster.com](http://albuquerque.servicemaster.com)



# High Touch Cleaning Checklist

High touch items are among the most pathogen heavy surfaces in your home. Routine cleaning and disinfecting of these items along with frequent hand washing are critical to breaking the chain of infection and creating clean, safe, and healthy environments.



ServiceMaster Restore believes in helping you educate and protect your policyholders in these uncertain times. One of the most effective ways to ensure a safe and healthy environment is to regularly clean and disinfect, especially high touch areas. Share this High Touch Cleaning Checklist with your policyholders to help keep their homes healthy and safe.

- CHAIR HANDLES & BACKS
- COFFEE MACHINES & POTS
- COUNTER TOPS
- CABINET AND DRAWER KNOBS
- END TABLES
- DOOR HANDLES & EDGES
- REMOTE CONTROLS
- ALL PHONES
- KEYS
- COMPUTERS, KEYBOARDS, MICE
- LIGHT SWITCHES
- MAILBOXES
- MICROWAVES
- PAPER TOWEL DISPENSERS
- COAT/SHOE RACK
- TOILETS
- PRINTER/FAX MACHINES
- REFRIGERATOR HANDLES & DOORS
- SINK FAUCETS & HANDLES
- STAIR RAILS
- WATER DISPENSERS/COOLERS
- TABLETOPS
- BLUETOOTH SPEAKERS
- VOICE ASSISTANT MACHINES (AMAZON ECHO, GOOGLE HOME, ETC)
- TOASTER OVENS
- TRASH RECEPTACLES
- TABLETS
- LAUNDRY MACHINES

## DON'T OVERLOOK THESE OUTSIDE HIGH TOUCH AREAS AND ITEMS.

- PATIO (CHAIRS, TABLES, BENCHES, GRILL, HEATERS/FIRE PITS, ETC)
- CHILDREN'S SWING SETS & OUTDOOR TOYS
- LAWN TOOLS (LAWN MOWERS, WEED EATERS, ETC)
- HOT TUB, POOL AND POOL TOYS

